

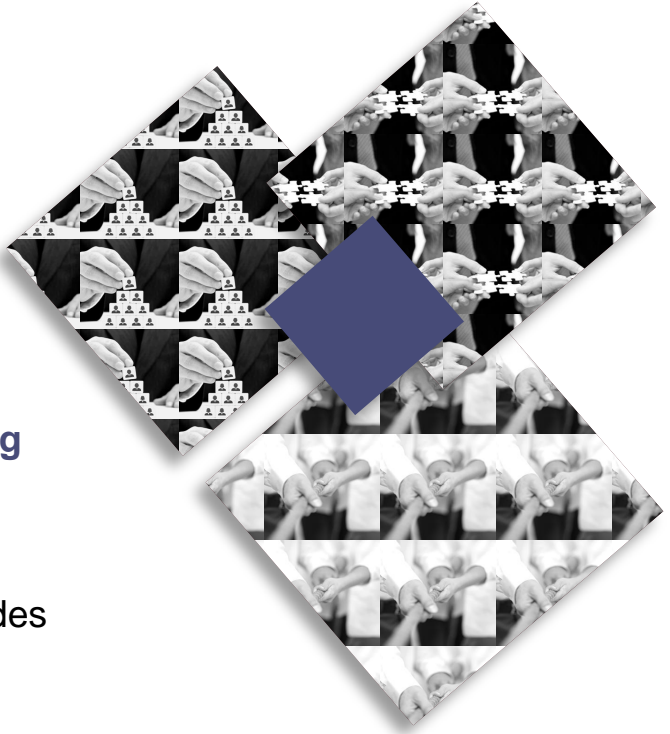
BEST! Coaching for Development Training

The Key to Employee Development

The most critical role in employee development is leaders who successfully coach.

Effective coaching goes beyond telling employees what they are doing wrong or what they should be working on; it motivates and engages employees through their development.

BEST! Coaching for Development Training Turns Your Managers Into Coaches Who Build Winning Teams!



The BEST! Coaching for Development Training Program

Based on global best practices in coaching, the BEST! Coaching for Development Training provides your leaders with the knowledge and skills they need to be the best they can be. Comprehensive training includes:

- The Role of the Coach
- The Coaching Process
- Setting Shared Goals
- Giving Constructive Feedback
- Coaching Top Performers & Underachievers



The BEST! Coaching for Development Training may be deployed as an eLearning, classroom or blended program, with comprehensive skill development using case studies, activities, role-plays, evaluation and testing, and final certification followed by mentoring and ongoing OJT. The program is completely customizable with the Bank's standards, policies and procedures, or it can be deployed as off-the-shelf training.



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